

## TERMS AND CONDITIONS

Please read the following conditions as these will form the basis of the transaction/s between the “SELLER” and “BUYER”

In these Terms & Conditions the “Company” or the “Seller” means SKINLOGIC™ UK LIMITED or any associated or subsidiary company and the “Buyer” means the Purchaser of the goods or products from SKINLOGIC™ UK LIMITED according to the terms and conditions as set out.

Payment is made with order and prior to shipping – goods will only be shipped on cleared payments. Special Orders are paid for immediately and are subject to Special Order conditions.

Prices are correct at the time of transaction, however in the unlikely event of a price being an obvious error on the part of the Seller the Seller reserves the right to contact the Buyer with the correct price and then give the Buyer the opportunity to proceed with the order at the amended price.

All prices published are the gross price, exclusive of delivery costs. We have no minimum order. The normal carriage charges will prevail.

Claims for shortages, loss or damage in transit cannot be accepted unless the Company is advised within 48 hours of receipt of goods in writing to [SALES ENQUIRY](#) - The “Proof of Delivery” signature obtained by the carrier will determine date and time of receipt of goods. The Buyer accepts all liability for damage or loss that may occur after goods or products have been delivered and signed for.

This specifically excludes any and all subsequent loss claims.

The risk and care of all products and goods passes to the Buyer on delivery however the title of goods and products remains vested in the Company until all payments have cleared and been received in full. Any goods returned must be in its ORIGINAL Packaging and without damage. The Seller will have claim against such damage.

The Buyer may not assume title to the goods or products until the company has received all payments.

Despatch and freight charges apply to all orders at the Buyers expense. The prices quoted are ex-warehouse. Where possible the delivery charges will be included into the final order prior to payment.

The Seller however cannot accept responsibility for delays in manufacture, delivery and or transport issues.

The Buyer accepts delivery could take up to 28 days on orders ex-warehouse or orders specifically to be manufactured.

All future orders will be subject to these Terms & Conditions even when an agent or employee of the Buyer places such orders.

The Seller will be neither accountable nor liable for the actions of employees or agents of the Buyer.

Equipment supplied is guaranteed for a period of 12 months from date of delivery for parts and labour. Where there are exceptions to this period of guarantee it will be stated prior to ordering and also on the invoice.

All consumables such as glass items, heating elements, light bulbs, electrodes, sponges etc. are specifically excluded.

The guarantee form must be completed by the Buyer and returned to the Seller (Recorded delivery) within 30 days of delivery of goods to ensure validation of the guarantee.

Conditions of this guarantee are for the Buyer to return the products or items to the Seller carriage paid. Repair or replacement will be at the discretion of the Seller.

In all cases the guarantee will expire after 12 months or the guarantee period stated on the ORIGINAL PURCHASE Invoice date.

These conditions are final and no verbal representation by an agent or employee of the Seller will have deemed to alter them unless confirmed in writing by a Director/Partner of the company.

Cancellations of ex-stock orders are subject to the following conditions:

- a) The order when placed by the Buyer will be deemed as accepted by the Company.
- b) The Buyer may up to 7 days cancel the order subject to cancellation fee of 10% of the cancelled order value.
- c) After invoicing and despatch you may within 7 days cancel your order against a payment of 25% of the cancelled order value plus the cost of despatch and return carriage.
- d) Special order goods cannot be cancelled, such special order goods will be clearly marked as “Special Order”

All equipment is supplied with a Training Manual. The Company accepts no responsibility for untrained or unqualified staff using or misusing equipment supplied by the Seller.

It is the express responsibility of the Buyer to ensure that employees are trained and qualified to use such equipment. Not adhering to this invalidates the warranty.